



2018 BREAKFAST SEMINAR SERIES

# Enabling Technologies: Innovation in HR Service Delivery

Hosted by: EY and Golden Key Group

Thursday, June 21 | Washington, DC





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## Opening Remarks



**Karen Shrum**

*Partner*

*EY*





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## Agenda and Purpose

### Agenda

- 7:30 – Breakfast and Networking
- 8:00 – Opening Remarks
- 8:10 – Opening Panel
- 8:40 – Break-out Sessions
- 9:30 – Reflection and Debrief
- 9:45 – Closing Remarks

### Purpose

To facilitate a two-way discussion on new HR service delivery enablers and examine how they can enhance the pursuit of agency missions.





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## Opening Panel



**Denise Sheehan**

*Assistant Director for Budget,  
Planning, and Human Capital  
Chief Human Capital Officer  
U.S. Fish and Wildlife Service*



**Veronica (Ronni) LeGrande**

*Director of HR Services  
Enterprise Services  
Department of Commerce*



**Michael Torres**

*Program Manager  
Human Capital Transformation  
Office of Personnel Management*





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## Break-Out Sessions

### Automation

Location: Front of the room, nearest to the TV



**Denise Sheehan**  
*USFWS*



**Jennifer Williams**  
*Executive Director*  
*EY*

### Managed Services

Location: Back of the room



**Ronni LeGrande**  
*DOC*



**Jackie Taylor**  
*Executive Director*  
*EY*

### Software-as-a-Service (SaaS)

*Location: Board Room*



**Michael Torres**  
*OPM*



**Sheri Sullivan**  
*Partner*  
*EY*





## Reflection and Debrief

### Break-Out Key Themes

- Automation
- Managed Services
- Software-as-a-Service

### Other Comments

- Polling Questions
- Reflections and Observations
- Audience Comments and Questions





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## Closing Remarks



**Gretchen McCracken**  
*CEO & Managing Partner*  
*Golden Key Group*

