



**Shared Services Forum  
for Agency Implementation Leaders**

August 15, 2019

9:30 am to 12:00 pm

NAPA Offices – Fourth Floor

1600 K St NW

Washington, DC

Agenda

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| 9:30 am  | Coffee and Networking   |
| 10:00 am | Introductions and Plan for Today  |
| 10:05 am | Carryover and Future Agenda Issues  |
| 10:35 am | HR QSMO Discussion<br>Steve Krauss, Advisor to Deputy Administrator<br>General Services Administration                        |
| 11:15    | Agency Spotlight Presentation<br>National Archives and Records Administration (NARA)<br>Lisa Haralampus and Courtney Anderson |
| 11:55 am | Wrap-up and Close   |