



**Shared Services Forum  
for Agency Implementation Leaders**

October 10, 2019

9:30 am to 12:00 pm

NAPA Offices – Fourth Floor

1600 K St NW

Washington, DC

Agenda

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|----------|---|
| 9:30 am  | Coffee and Networking   |
| 10:00 am | Introductions and Plan for Today  |
| 10:05 am | Feedback from September Agency Spotlight Experience<br>Andrea Sampanis, Department of the Navy                              |
| 10:10 am | Agency Spotlight Presentation<br>Department of Transportation Working Capital Challenges<br>Daphne Jefferson and colleagues |
| 10:50 am | Cyber Security QSMO Overview<br>Jim Sheire, Department of Homeland Security   |
| 11:20 am | Department of Commerce Stakeholder Engagement Model<br>Jamie Krauk, Executive Director, Enterprise Services (Acting)        |
| 11:50 am | Site Visit to NASA Shared Services Center<br>Ken Newton   |
| 11:55    | Wrap-up and Close   |