





## **Shared Services Forum – Retrospective**

September 14, 2023

10:00 Welcome

Joe Mitchell, Director of Strategic Initiatives, NAPA

**Dan Chenok**, Board of Directors, SEA **John Marshall**, Founder and CEO, SSLC

10:05 Plan and Objectives for the Day

Sean Follin, Encounter Strategies

10:10 Panel 1: Policy Leaders

Mark Forman, former Administrator, Office of e-Government and Information

Technology (Federal CIO), Office of Management and Budget

Mark Reger, former Deputy Controller, Office of Federal Financial Management,

Office of Management and Budget

Jessica Salmoiraghi, former Associate Administrator for Government-wide

Policy, General Services Administration

Moderator: Dan Chenok, Executive Director, IBM Center for the Business of

Government

10:55 Panel 2: Implementation Leaders

**Beth Angerman,** former Principal Deputy Associate Administrator, Office of

Government-wide Policy, General Services Administration

Glenn Davidson, former Executive Director, Enterprise Services, Department of

Commerce

Jackie Jones, Deputy Assistant Secretary for Administration, Department of the

Interior

Ken Newton, Director of Service Delivery, NASA Shared Services Center

Moderator: Tim Rund, The Clearing

11:40 Panel 3: Industry Leaders

Joe DeFee, Human Capital Management Strategy Lead, CACI International, Inc.

Ronna Garrett, AVP, Strategy and Client Development, YRCI

Melissa Wojciak, Vice President, Government Relations, Monster

Moderator: Rob Wuhrman, Associate Director for Shared Services, Office of

Shared Solutions and Performance Improvement, GSA

12:25 Close and Adjourn