



Shared Services Forum

June 13, 2024

Hybrid Format

Agenda

- 10:00** **Welcome**
Terry Gerton, President and CEO, NAPA
Marcus Hill, President and CEO, SEA
Brian Jones, SSLC Board Representative and Vice President, Oracle
- 10:05** **Plan and Objectives for the Day**
Brian Jones
- 10:10** **Building a Most-Admired Global Business Services Organization**
Jackie Maestri, Vice President, Global Services and Enterprise Transformations, Johnson & Johnson
- 10:55** **Journey to the Cloud: Digital Transformation of Shared Services**
Sylvain St-Pierre, Chief Information Officer and Officer in Charge, Global Shared Services Center, United Nations Development Programme (UNDP)
Hogan Thring, Deputy Director GSSC, Global Shared Services Center, UNDP Bureau of Management
- 11:40** **Close and Adjourn**