THE PROBLEM

FEDERAL SHARED SERVICES

$19 TRILLION FEDERAL DEBT
$599 BILLION FEDERAL DEFICIT

SOURCE: CBO Estimate

THE CHALLENGE

REDUCE COSTS ACROSS GOVERNMENT and IMPROVE QUALITY OF SERVICE

THE OPPORTUNITY

MODERN INTERCONNECTED TECHNOLOGIES + PROCESS AND WORKFORCE REFORMS = $1.1 TRILLION IN COST REDUCTIONS OVER THE NEXT 10 YEARS

Data from *The Government We Need*, Technology CEO Council, January 2017
ESTIMATED 10-YEAR COST REDUCTION*

Big Data & Analytics/ Cognitive Computing

$205 BILLION

Supply Chain Acquisition

$500 BILLION

IT Modernization

$110 BILLION

COST AVOIDANCE

IMPROVED EFFICIENCIES

Energy Use

$3 BILLION

Mobile

Cyber Security

$47 BILLION

*Data from The Government We Need, Technology CEO Council, January 2017
OTHER BENEFITS OF SHARED SERVICES

- Improved service quality through specialization and optimization across the government.
- Enhanced mission performance through improved agency focus and resource allocation on core programs and constituencies.
- Improved cyber security, data transparency and regulatory compliance across fewer, highly modernized and standardized service platforms.
- Improved decision-making flexibility through multiple delivery channels and geographic locations.
BENEFITS TO FEDERAL EMPLOYEES

- Staffing impacts can be managed through development of multi-year human capital plans.

- Voluntary soft landings for retirement-eligible employees (VERA/VSIP)

- Better jobs for staff retained in administrative roles
  - Less paperwork, more “knowledge jobs”
  - Improved career tracks with higher pay and growth potential in dedicated enterprise business service organizations

- Reassignments to career-enhancing mission-delivery jobs, with retraining for new skills if necessary

- New career opportunities with commercial shared service providers