


# FEDERAL SHARED SERVICES

## THE PROBLEM



**\$19**  
**TRILLION**  
**FEDERAL DEBT**



**\$599**  
**BILLION**  
**FEDERAL DEFICIT**

SOURCE: CBO Estimate

## THE CHALLENGE

**REDUCE COSTS  
ACROSS  
GOVERNMENT**



**IMPROVE  
QUALITY  
OF SERVICE**

## THE OPPORTUNITY

**MODERN INTERCONNECTED  
TECHNOLOGIES**

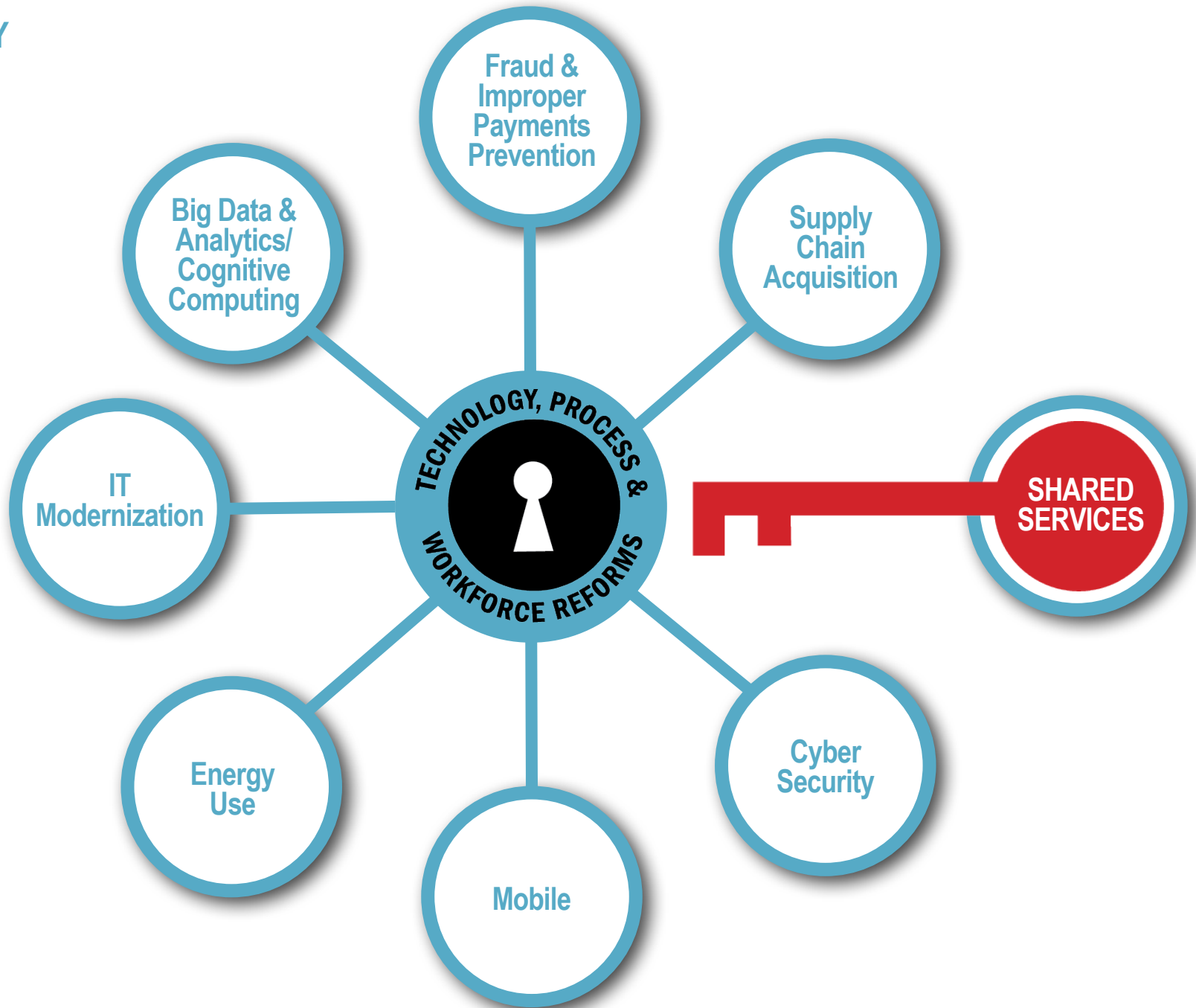
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**PROCESS AND  
WORKFORCE  
REFORMS**

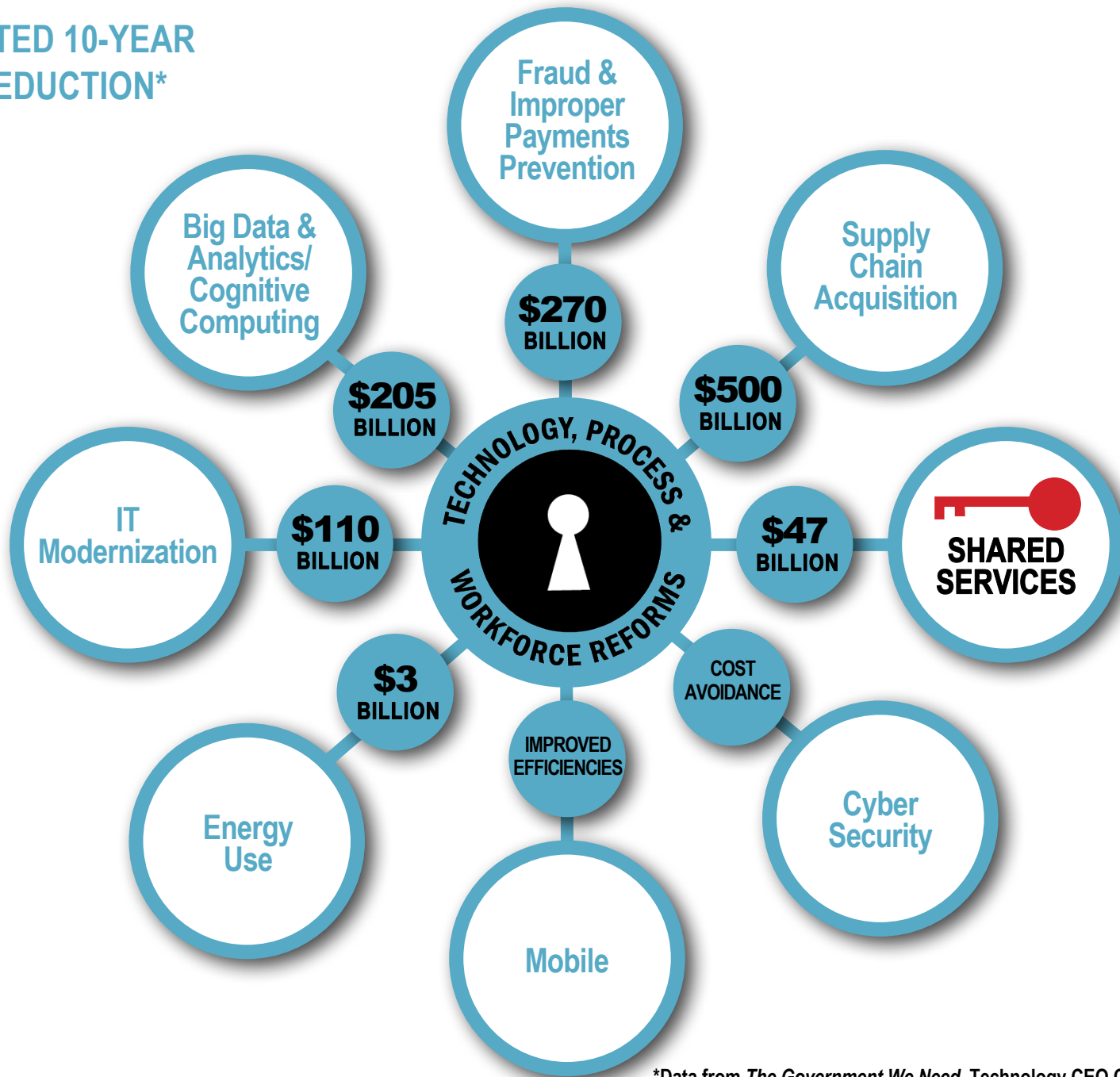
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**\$1.1 TRILLION**  
**IN COST REDUCTIONS  
OVER THE NEXT 10 YEARS**

# THE KEY



# ESTIMATED 10-YEAR COST REDUCTION\*



# FEDERAL SHARED SERVICES

## OTHER BENEFITS OF SHARED SERVICES

- 🔑 Improved service quality through specialization and optimization across the government
- 🔑 Enhanced mission performance through improved agency focus and resource allocation on core programs and constituencies
- 🔑 Improved cyber security, data transparency and regulatory compliance across fewer, highly modernized and standardized service platforms
- 🔑 Improved decision-making flexibility through multiple delivery channels and geographic locations

# FEDERAL SHARED SERVICES

## BENEFITS TO FEDERAL EMPLOYEES

- Staffing impacts can be managed through development of multi-year human capital plans.
- Voluntary soft landings for retirement-eligible employees (VERA/VSIP)
- Better jobs for staff retained in administrative roles
  - Less paperwork, more “knowledge jobs”
  - Improved career tracks with higher pay and growth potential in dedicated enterprise business service organizations
- Reassignments to career-enhancing mission-delivery jobs, with retraining for new skills if necessary
- New career opportunities with commercial shared service providers