



# DFAS and Our Journey into Robotics Processing Automation

*Defense Finance and Accounting Service*

Ms. Audrey Davis  
Director, DFAS  
July 9, 2020



CONSOLIDATION - STANDARDIZATION - INTEGRATION

THEN

NOW

Paid ~6.5M in 2019  
Processed 140.8M pay transactions

1994 BUDGET\*

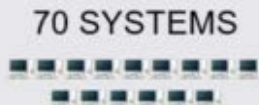
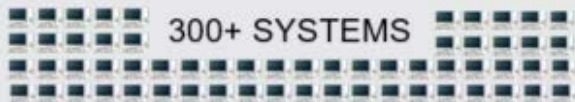
\* FY20 constant year dollars

2020 BUDGET\*



300 sites

10 sites



Early Audit Support

Limited Financial Statement Audits and Testing of Controls

Audit Support

11 Statements on Standards for Attestation Engagements  
Support 24 Customer Audits and DoD-Wide Consolidated Audit

Managed \$21B accounts receivable

Managed \$1.17T MR&HB Funds

Made 6.2M travel payments

Disbursed \$616.6B

Maintained 98M General Ledger accounts

Paid 15.1M commercial invoices



Army



Marines



Navy



Air Force



Defense Agencies



Non-DoD ePayroll



Foreign/Local National Pay



	Cleveland	Columbus	Indianapolis	Rome	Limestone	Texarkana	Europe	Japan	DMPOs
Accounting Services									
Civilian Pay									
Contract Pay									
Disbursing									
Garnishments									
Military Pay									
Out of Service Debts									
R&A Pay									
Travel Pay									
Vendor Pay									

# DFAS FY17- 21 Strategic Priorities



**People** (Equip the workforce)



**AuS** (Improve Data Accuracy)



**BEM** (Reduce Systems / Standardize Data)

simplicity



value



RPA

Robotic process automation

suitability



# Step Back Approach

1. What are some of the problems your organizations have encountered when scaling (maturing/expanding) your RPA program and what lessons learned can you offer?
2. What strategies have your organizations used to select and prioritize automations?
3. What efforts, if any, have you undertaken to ensure Bots are identified and developed at the enterprise level vs. individual, one off bots at organizational or department level?



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