**Shared Services Forum**

**for Agency Implementation Leaders**

Thursday, July 9, 2020

10:00 am to 12:00 pm

Virtual Participation Only

(See Go-To-Meeting link, dial-in and help details in transmittal email)

Draft Agenda

10:00 am Introductions and Plan for Today

10:05 Industry Case Study: Lessons Learned from the Private Sector

Paul Bartley, COO, Global Business Services, Odfjell Drilling

10:45 Building a Roadmap for Shared Services Delivery

Mark Baker, Senior Advisor for Shared Services, Department of Labor

11:15 Agency Spotlight: DFAS’ Journey into Robotics Process Automation

Audrey Davis, Director, Defense Finance and Accounting Service

12:00pm Wrap-up and Adjourn

**2020 Forum Schedule -- Mark Your Calendars!**

The Forum will meet on the 2nd Thursday of each month for the remainder of 2020, 10:00 am to 12 Noon. All sessions virtual until further notice.

August 13th September 10th October 8th November 12th December 10th