



U.S. General Services Administration
OFFICE OF INFORMATION TECHNOLOGY CATEGORY

Shared Services Forum for Agency Implementation Leaders

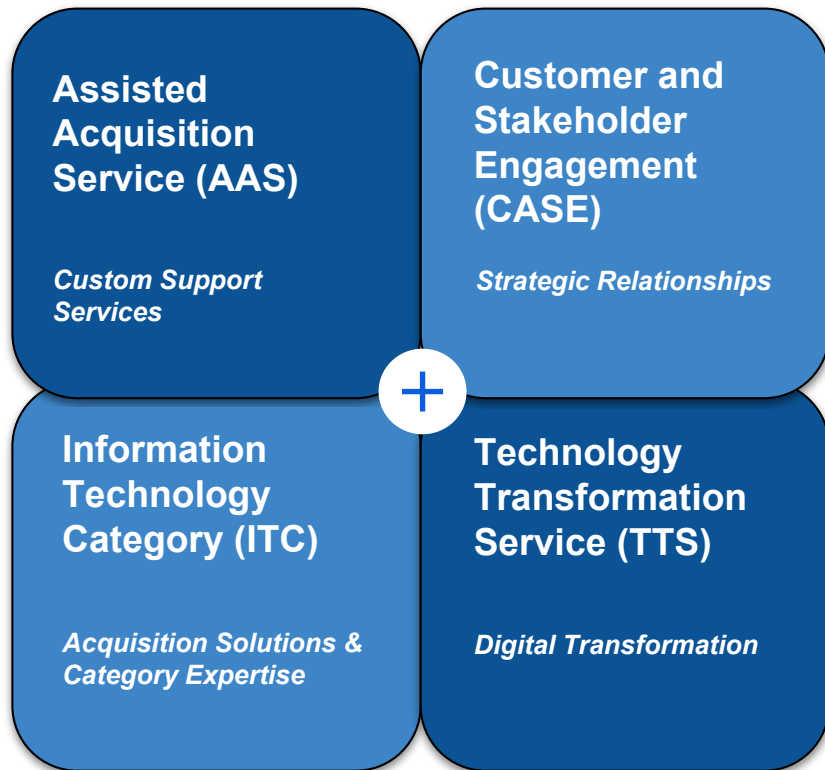
November 10, 2022



Amy Haseltine

Deputy Assistant Commissioner,
IT Acquisition

IT Offices within the Federal Acquisition Service



AAS: Provides acquisition support services to guide agencies through all stages of the acquisition process

CASE: Develops and manages strategic customer relationships and brings FAS value to customers

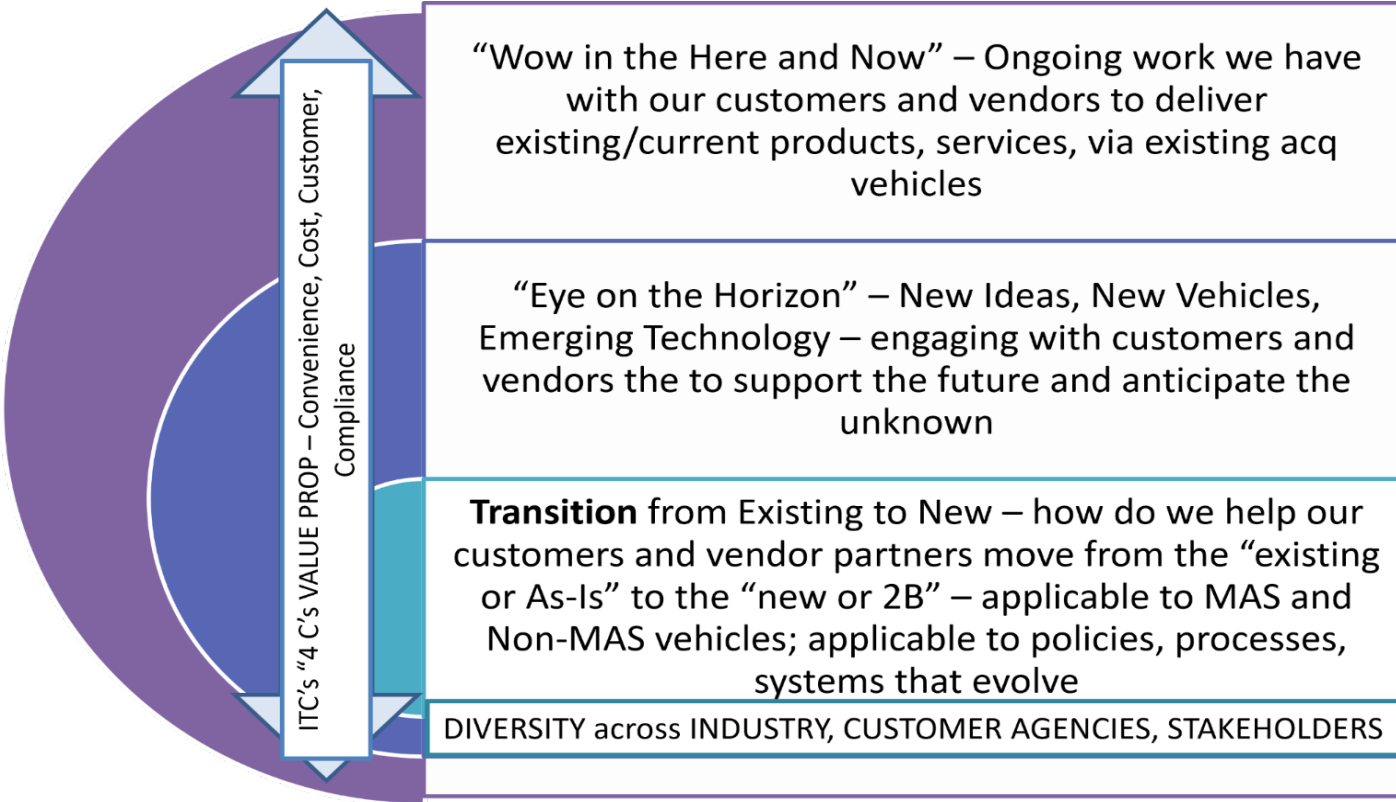
ITC: Partners with agencies to develop, buy, train and deliver IT acquisition solutions

TTS: Delivers digital services and solutions to help agencies see the art of the possible with IT



Federal Shared Services reflect opportunity and responsibility for the Federal government to operation and deliver services in an efficient, effective manner to ensure Taxpayer dollars are well spent and achieve meaningful results.

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**Mindset
+
Mechanisms to
Mature
Technology
=
Safe, Secure,
and
Sustainable
Mission**

ITC strives to make it easier for civilian and defense customers to ***achieve their mission and support IT modernization with innovative IT solutions*** through:

- Policy, Proces & Procurement:
 - IT Modernization / Cybersec/SCRM
 - Reducing Acquisition Risk via pre/post award monitoring
 - Access to Small Businesses
 - Innovation
 - Vendor Relationship Management
- People - ITC's workforce includes:
Acquisition Professionals, IT Subject Matter Experts, Technologists, Cybersecurity Experts, Engineers, and Solution Architects



Thought
Leadership



New Offerings



Collaborative
Partnerships



Speaking
Events



Customer
Focused
Solutions



Best-in-Class



Marketing



Program
Enhancements



Subject Matter
Expertise

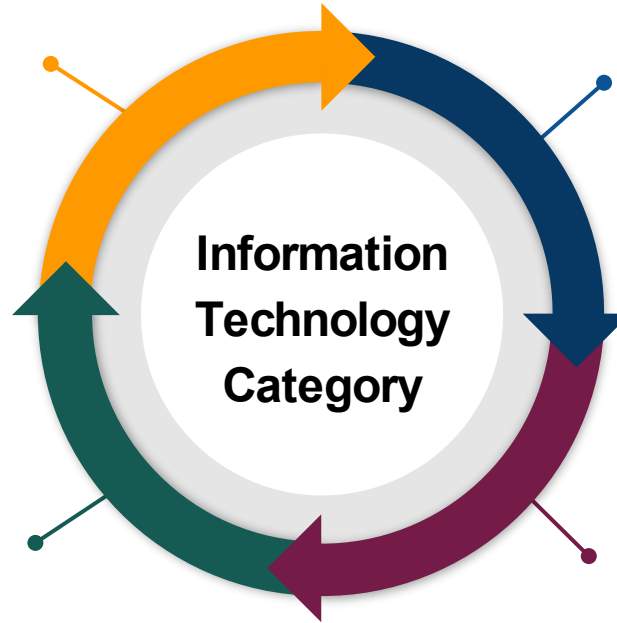
Delivering Leading-Edge Information Technology Solutions

Governmentwide Acquisition Contracts (GWACs)

Fully competed Indefinite Delivery Indefinite Quantity (IDIQ) contracts enabling the purchase of a partial or total Information Technology (IT) services-based solutions worldwide

Telecommunications and Network Services

Flexible customer access worldwide to the full-suite of commercial telecommunications and networking solutions



MAS Information Technology

Providing Federal, State, and Local customers with direct order and delivery of leading-edge, high-quality commercial information technology products, software and services

Strategic Solutions

Offering identity management solutions and strategic sourcing support satisfying Federal IT mandates including:

- HSPD-12
- Software Blanket Purchase Agreements (BPAs)
- IPv6

GSA's Multiple Award Schedule for IT

- Provides federal, state, and local governments with access to 7.5 million commercial IT products and services at pre-negotiated pricing
- Thousands of pre-vetted industry partners
- \$20.4 B in FY22 Business Volume
- Cyber provisions built into T&C's to reduce supply chain risk
- Emerging technical needs for cloud products and services included

Special Item Numbers include:

- IT Professional Services
- Software Licenses
- Purchasing of New Electronic Equipment
- Automated Contact Center Solutions
- Health IT services
- Highly Adaptive Cybersecurity Services
- Cloud and Cloud-Related IT Professional Services
- Wireless Mobility Solutions

GSA's Best-in-Class IT GWACs

8(a) STARS III - Small business set-aside providing customized IT solutions from a large and diverse pool of vendor partners

- 1,110 industry partners
- 420 task orders
- \$1.65B estimated value

VETS 2 - Service-Disabled, Veteran-Owned Small Business set-aside meeting diverse agency IT services requirements, including new and emerging technologies

- 66 SDVOSB industry partners
- 180 task orders
- \$2.4B total estimated value

Alliant 2 - Unrestricted contract offering complete and flexible IT solutions worldwide

- 40 industry partners (unrestricted)
- \$1.4B subcontracted to SB on A2
- \$39.34B total estimated value to date

EIS - Go-to contract for enterprise networking solutions. 35 services across Network, Security, & Cloud

- 9 vendors, 2 of which are small businesses
- 15 year, \$50B Multiple award, indefinite delivery, indefinite quantity (IDIQ) contract
- Average 30% savings over best commercial contracts

Under Development

Polaris

- Four Pools
 - Small Business
 - Women Owned
 - HUBZone
 - SDVOSB
- Award notifications for SB and WOSB pools in FY23 (planned)
- Final RFP for SDVOSB and HUBZone open now

Alliant 3

- Draft RFP open now

Financial Management (FM) Quality Service Management Office (QSMO)

- New Special Item Number (SIN 518210FM) designed to support the Department of Treasury
- FM QSMO establishes a marketplace of commercially available, cloud-based FM solutions and related IT Professional Services
- Offerings include:
 - Core Financial Management Solutions (Core FS) and FM services
 - Services, applications, and modules that help agencies adopt FM QSMO solutions
 - IT professional services and/or labor categories, software, cloud computing and IT training



Where to Learn More

BUY.GSA.GOV
Vendor Resources

buy.gsa.gov/vendor-resources

Acquisition Gateway
hallways.cap.gsa.gov

GSA Interact
buy.gsa.gov/interact

IT Solutions Navigator
navigator.gsa.gov



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Equity in Procurement Resources

8(a)STARS III GWAC

1,100 qualified 8(a) contractors for IT services

<http://www.gsa.gov/stars3>

New Innovators List

1,400 SBA certified 8(a) new entrants

<https://community.max.gov/x/z1hjsw>

Periodic Table of Acquisition Innovations

Knowledge management portal with small-business friendly acquisition strategies

<https://www.fai.gov/periodic-table>

Category Management Small Business Page

Stories, training and tools

<https://hallways.cap.gsa.gov/app/#/gateway/category-management/tab/articles207?tid=9384>

Equity in Procurement Guidance

Advancing Equity in Federal Procurement OMB Memorandum M-22-03

Context for small business management actions

<https://www.whitehouse.gov/wp-content/uploads/2021/12/m-22-03.pdf>

Strategies for Meeting or Exceeding the Small Business Disadvantaged Business Goal

Twelve Actions agencies can take now

<https://www.whitehouse.gov/wp-content/uploads/2022/07/SDB-Quick-Hits-Memo-508-1.pdf>