**Shared Services Forum**

**for Agency Implementation Leaders**

Thursday, December 9, 2021

10:00 am to 12:00 pm

Virtual Participation Only

(See Zoom link and dial-in details in transmittal email)

Agenda

10:00 am Introductions and Plan for Today

10:05 Initiating Business Transformation: A look into the Administrative Resource Center’s decision to pursue business transformation and initial steps in a multi-year effort.

Adam Charlton and Alicia Coffman, Administrative Resource Center

Cindy Good, Financial Innovation and Transformation

Bureau of the Fiscal Service, Department of the Treasury

10:50 HR Modernization at the Social Security Administration

Marjorie thorStraten, Senior IT Advisor/HR Product Owner

David Bacon, Director, Office of Information Technology for Human Resources

11:35am Wrap-up and Adjourn

**2022 Forum Schedule -- Mark Your Calendars!**

The Forum will continue to meet from 10:00 am to 12 Noon on the 2nd Thursday of each month thru 2022 on the following dates (all sessions virtual until further notice):

January 8th February 10th March 10th April 14th May 17th June 9th

July 14th August 11th September 8th October 13th November 10th December 8th