



## Shared Services Forum

February 9, 2023

### Agenda

- 10:00 am      Welcome  
**Terry Gerton**, President and CEO, NAPA  
**Greg Brooks**, Executive Director, SEA  
**Steve Goodrich**, Board Member, SSLC
- 10:05              Plan and Objectives for the Day  
**Sean Follin**, Encounter Strategies
- 10:10              Engaging the Future of Shared Services  
**Steve Goodrich**, President and CEO, Center for Organizational Excellence and Board Member, Shared Services Leadership Coalition (SSLC)
- 10:50              Grants QSMO Update  
**Chad Clifford** and **Andrea Sampanis**, Grants Quality Service Management Office (QSMO), Department of Health & Human Services
- 10:20              Emerging Technology Accelerator  
**Joshua Hakakian**, National Artificial Intelligence Institute, Department of Veterans Affairs and Government Chair, ACT-IAC Blockchain Working Group  
**Jackie French**, Senior Associate, KPMG and Industry Chair, ACT-IAC Emerging Technology Accelerator
- 12:05 pm        Close and Adjourn