



Shared Services Forum

May 11, 2023

Agenda

- 10:00 **Welcome**
Jason Briefel, Director of Policy and Outreach, SEA
Kerry Canfield, Board Member, SSLC
- 10:05 **Plan and Objectives for the Day**
Sean Follin, Encounter Strategies
- 10:10 **Global Insights on the State of the Shared Services Industry**
Barbara Hodge, Chief Editor and Principal Analyst, Shared Services and Outsourcing Network (SSON)
Josh Matthews, Global Membership Director of SSON Research & Analytics, Shared Services and Outsourcing Network (SSON)
- 10:50 **HR QSMO Update**
Steve Krauss, Human Resources Quality Service Management Office (HR QSMO), US Office of Personnel Management (OPM)
- 11:20 **UCPath: HR Shared Services in a Multi-Campus, Statewide University System**
Calvin Turner, Executive Director of Shared Services, Office of the President, University of California System
- 12:05 **Close and Adjourn**