



Homeland Security

Shared Service Leadership Coalition (SSLC),
National Academy of Public Administration (NAPA); and
Senior Executives Association (SEA)

Office of the Chief Financial Officer
Financial Systems Modernization

June 8, 2023

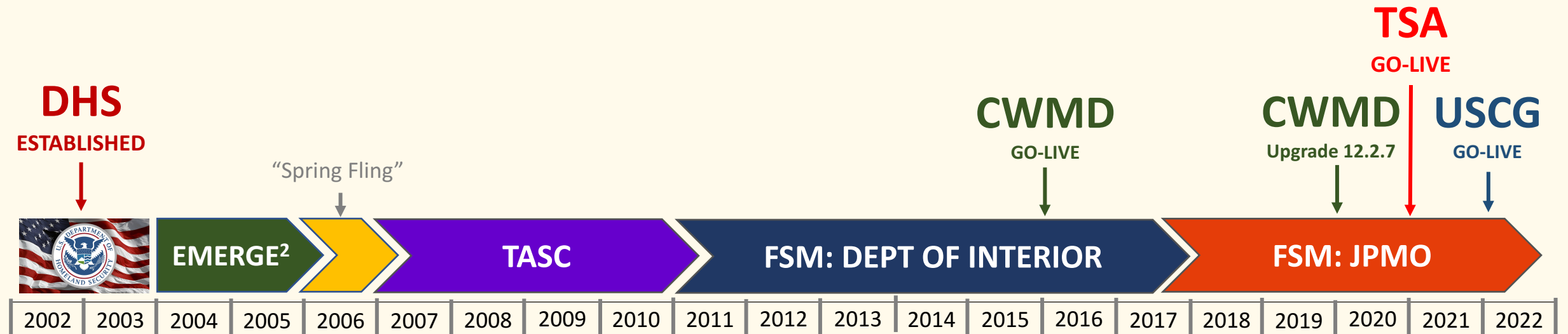
Agenda

DHS FSM Journey: Timeline

Lessons Learned

Questions

DHS Business Systems Modernization Timeline



Lessons Learned

1. It's not our story (guides not gurus)

2. SME's must be hands on from the beginning

3. Initial system performance varies directly with data quality

4. Keep options open as long as possible

QUESTIONS?