



Shared Services Forum

October 12, 2023

Virtual Only

Agenda

- 10:00** **Welcome**
Terry Gerton, President and CEO, NAPA
Jason Briefel, Director of Policy and Outreach, SEA
Kerry Canfield, Board of Directors, SSLC
- 10:05** **Plan and Objectives for the Day**
Sean Follin, Encounter Strategies
- 10:10** **Shared Services: Small Investments, BIG Rewards**
Cindy Pekrul, Global Business Services Leader, formerly of NBC
Universal Media and Warner Media
- 11:00** **FM QSMO Update**
Bena Kluegel and **Steve Nulter**, FM Quality Service Management
Office (FM QSMO), Bureau of the Fiscal Service, Department of the
Treasury
- 11:30** **Close and Adjourn**