



## Shared Services Forum

December 14, 2023

Virtual Format

### Agenda

- 10:00**      **Welcome**  
**Terry Gerton**, President and CEO, NAPA  
**John Marshall**, Founder and CEO, SSLC
- 10:05**      **Plan and Objectives for the Day**  
**Sean Follin**, Encounter Strategies
- 10:10**      **Using Business Architecture to Guide Business Transformation**  
**Adam Goldberg**, Business Transformation Executive, Bureau of the Fiscal Service, Department of the Treasury
- 10:50**      **Grants QSMO Update**  
**Andrea Sampanis**, Grants Quality Services Management Office, Department of Health and Human Services
- 11:20**      **HR Modernization Business Case Playbook**  
**Jd Walter**, Industry Chair, Jefferson Consulting Group  
**Steve Krauss**, Government Sponsor, HR QSMO, US Office of Personnel Management
- 12:00**      **Close and Adjourn**