



# Modernization of DON Business Systems



Ms. Christine L. Rodriguez
Program Executive Officer
PEO MLB
10 Oct 2024



# Agenda



- PEO MLB Overview
- Portfolio Modernization Efforts
- Strategic Initiatives



# PEO MLB Strategic Overview



### **MISSION**

Deliver effective and affordable business IT solutions to advance the readiness of our naval forces.



### **CORE VALUES**

**Customer Commitment** 

**Empower Our People** 

Adapt And Evolve

PEO MLB provides the logistics, manpower, finance, human resources, and training systems that support our globally distributed Naval forces.

### STRATEGIC PRIORITIES



#### **CAPABILITY**

Deliver business IT solutions to meet customer requirements on time and on cost



#### **CONSISTENCY**

Assess and improve our organization processes and tools towards delivering business IT solutions more effectively



#### **AFFORDABILITY**

Implement cost efficient ways to deliver business IT solutions within fiscal constraints

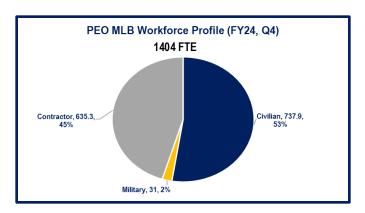


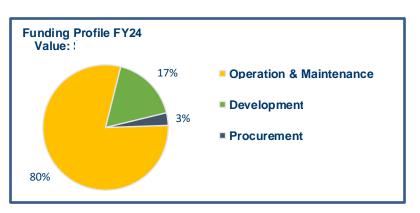
### **PEO MLB Overview**

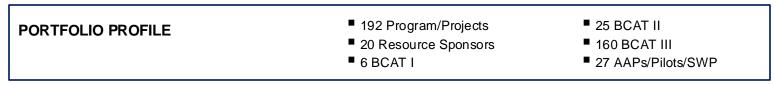


PEO MLB systems and solutions enables the **Navy and Marine Corps**' day-to-day business and financial operations.

- DON's acquisition agent for manpower, logistics and business IT solutions
- Partnerships with Navy and Marine Corps Systems Commands
- Deliver cost-efficient applications based on agile methodology and open-source technologies to maximize the return on investment
- Utilize the cloud, commercial off-the-shelf (COTS) systems and other nondevelopmental solutions to reduce life-cycle sustainment costs
- Standardize data architecture across DoD and DON information domains









### Portfolio Overview



#### **MyNavy HR IT Solutions**

HR IT Solutions portfolio delivers critical capabilities used by active and Reserve forces, civilians, retirees and Navy families 24/7 around the world. Our solutions and services empower Sailors to manage their careers from Hire to Retire

**Capabilities:** Workforce Development Personnel Management, Recruiting and Accession, Distribution, Financial Management, Organizational Management, Fleet and Family Support

#### **ERP Financial IT Services**

Modernize and deliver business-critical auditable solutions & services for financial, time/attendance & supply chain management.

Capabilities: Financial Management; Procurement; Workforce Management; Program/Project Management; Business Intelligence, Reporting & Analytics; Grants Management; Supply Chain Management

#### **Logistics IT Services**

Modernize ~300 Navy and USMC IT systems into a single fully interconnected ecosystem of maintenance, supply, and product lifecycle applications deployed both ashore & afloat.

Capabilities: Product Data Management; Maintenance; Supply; Data Alignment and Analytic Support; Aviation and Maritime Readiness

#### Naval Applications and Business Services

Provide enterprise and business applications in a Joint, diverse portfolio using best practices to accelerate capability delivery

Capabilities: Business Intelligence, Reporting & Analytics; Information/Data Management; Deployment Planning & Education; Medical Readiness and Health Records Management; Force Structure, Readiness & Personnel Management; Risk Assessment & Management

PMW 240

PMW 220

#### Ready Relevant Learning

Provide Sailors with world-class training when and where they need it so they can operate and maintain their equipment at the extreme technical end of its capability to win the high-end fight

#### Capabilities:

LOE 1: Learning roadmaps that link requirements w/real-world Fleet needs

LOE 2: Modernized content with multiple delivery options

LOE 3: Reductions in cost and time to get relevant training to the Fleet



PMW 260

#### Manpower IT Systems Modernization - MC

Modernize recruiting and retention capabilities, and Develop an Al/ML, Initiate Generative Al / Large Language Models per Talent Management 2030

**Capabilities**: Force Readiness; Modeling & Data Analytics; Talent Marketplace / Management; Manpower Management & Assignments; Retention & Recruiting; Training & Education; Pay & Personnel



Logistics Integrated Information Solutions – MC

Deliver and sustain modernized solutions to enable logistics operations to the tactical edge and enhance logistics capabilities to improve operations in denied and degraded environments

JEN MIR Capabilities: A

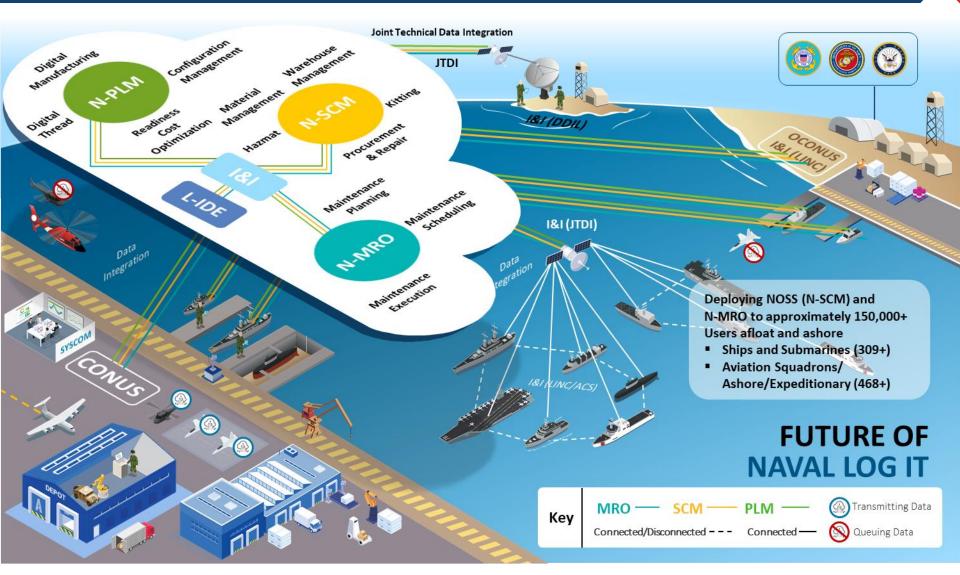
Capabilities: Automated Supply Chain Management, Ground Equipment Asset Visibility/Lifecycle Management, Supply Warehouse Management, Transportation Planning and In-Transit Visibility, Operating in austere environments





# Naval LOG IT Operational View







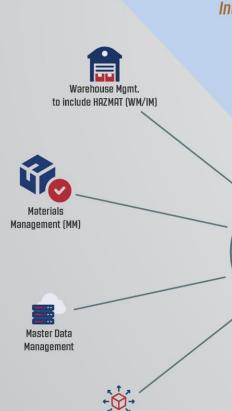
# Navy ERP Operational View



Intelligence (BI)

Management (AM)





Distribution (SD)













Management (UM)

### **Navy Enterprise Resource Planning**

- Obtain, Allocate, and Manage Resources to Complete the Mission
- Data-Driven Decisions to Benefit Sailors, Marines, and Taxpayers
- Optimized Cybersecurity Architecture to Assure Protected Transaction Data

#### Modernize and Standardize Navy Business Operations











Management (FI/FM)



Data











Provide Unprecedented Management Visibility Across the Enterprise









































# MyNavy HR Transformation Case for Change



#### At FY19 **Program start**



Websites



**Data Warehouses** 



Personnel **Support Centers** 



**Systems** 



Recruiting **Stations** 

#### Legacy MyNavy HR Systems

#### MyNavy HR Operating Model

#### 70 years of unchanged operations

- Siloed and inefficient
- Unsustainable costs ~ \$2.7B of labor costs in 2016
- ~25,000 HR personnel
- 1:13 HR workforce to Sailor ratio
- Error prone processes
- 61 de-centralized Pers/Pay support locations

#### MyNavy HR Technology

- 55 separate IT systems
- · 10 systems over 30 years old
- Unsecure
- Not auditable
- Unsustainable system costs
- 11 systems use multiple Operating Systems
- 42 use multiple programming languages



Future State World Class HR Organization

24/7 Support for Sailors and

Families with Single Portal to

Maximize Self-Service

Accurate, Auditable, and

Timely Personnel and Pay

Actions

Agile Sailor Supply Chain

Responsive to Fleet Needs

**Predictive Analytics** 

Supported by "Big Data"

Modern Cloud-Based Systems

that Naturally Evolve

**Portal** 

1

**Today** 

Authoritative Data Source

2 -24/7 Call Centers 6 Transaction Svc Centers (TSCs) 7 Regional Support Centers (RSCs)

Systems

26

**Navy Talent Acquisition Groups** (NTAGs)

Maximized Fleet Readiness

### True Transformation requires both IT and Non-IT change



## NABS Program Office Overview



**NABS** oversees a portfolio of enterprise-wide Information Technology (IT) programs designed to enable common business processes and provide standard IT capabilities to Sailors at sea, Marines in the field, and other Department of Defense (DoD) customers. We deliver enterprise business applications and services that support Navy and Marine Corps warfighters, earning high customer satisfaction by using best practices and common Naval solutions to reduce operating costs and speed delivery.

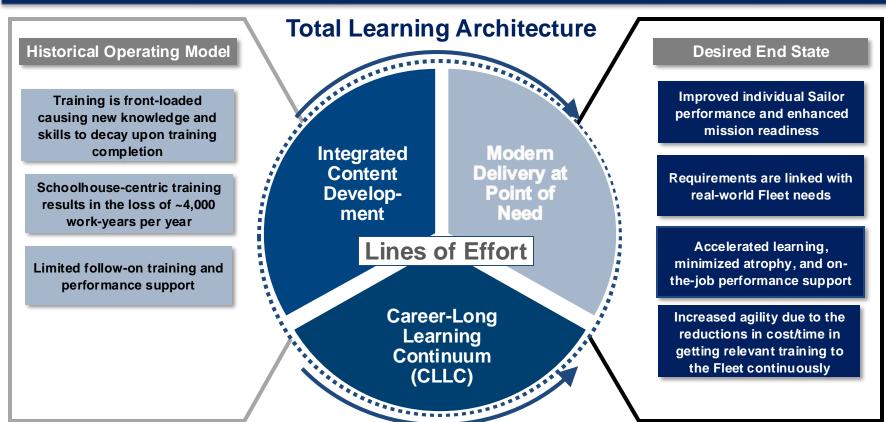
<u>Programs:</u>		
<ul> <li>S³ALE         Sea Services Security Assistance Logistics and Execution     </li> <li>DITPR/DADMS</li> </ul>	Resource Sponsors	NIPO, DON CIO, DASN-P, JAG/JAD, OPNAV N98/N1/N9I, DASN AP&B, DATM
DoD IT Portfolio Repository/DON Application and Database Management Systems	Functional Areas	Resource Management, Enterprise Services, Logistics, Acquisition, Financial Management,
<ul> <li>ePS         <ul> <li>Electronic Procurement System</li> </ul> </li> <li>NCORS</li> </ul>	Supported	Resource Requirements, Command/Control, Legal
Naval Court Martial Reporting System  • FLINT	Program	BCAT II (2)*, BCAT III (4), AAP (2), Non-ACAT (2)
Force Level Integration Tool  • RMI  • Rich Management Information Contact	Categories	*S3ALE is pending as BCAT II
<ul> <li>Risk Management Information System</li> <li>NIAPS</li> <li>Navy Information Applications Product Suite</li> </ul>	Acquisition	Business 5000.75, Software Acquisition
RDAIS  ASN RDA Information System	Pathways	5000.87, Legacy 5000.02
JALIS     Joint Air Logistics Information System		
DACM MIS     DACM Management Information System	Funding	FY25 Program Funding: \$85.95M Other Customer Funds: \$34.34M



### Ready Relevant Learning (RRL)



The Navy's training model is slow to respond to changes, focused on the apprentice level, minimizes use of technical/hands-on methods of teaching, uses dated technology and learning methodologies, and lacks the ability to assess training to readiness outcomes -- NIF Canvas Problem Statement



Delivering modernized training at the point of need, so Sailors are ready to operate their equipment at the extreme technical end of its capability to win the high-end fight



# Marine Corps Manpower IT Systems Modernization



### MANPOWER IT SYSTEMS MODERNIZATION (MITSM)

#### WHAT IS MITSM?

Marine Corps Manpower Information Technology Systems Modernization (MITSM) program was established to modernize legacy manpower applications and develop new capabilities to operationalize the Commandant of the Marine Corps' (CMC) vision for a modern talent management IT portfolio of capabilities that leverage data analytics to optimize manpower management outcomes.

MITSM solutions will enable the Marine Corps to recruit, support, and retain the right Marine at the right time and place with the right skills and abilities leveraging a modernized talent management portfolio of IT capabilities.

#### PROBLEM STATEMENT

Currently, the USMC has "Antiquated, Siloed, Manpower IT systems Environments." The USMC Human Resource Development Process (HRDP) IT Lacks:

- Robust self-service technology, allowing each Marine more agency and transparency in their careers
- Integrated capabilities designed for flexibility and execution at speed
- Consumption of financial, personnel, and training data from authoritative sources
- Modern digital tools, processes, and analytics for use in personnel decisions



#### **FOCUS AREAS**

MITSM is focused on:

- Modernized officer and enlisted personnel models to better balance retention and recruiting
- Application of data analytics across the recruiting and retention enterprise Improved assignment of enlisted recruits to military occupational specialties
- Leveraging lessons learned by the Army, Navy, and Air Force to implement a web-based talent marketplace to increase agency for Marines and Commands in the assignments process

#### **END STATE**

The future M&RA IT portfolio requires a revolutionary overhaul to migrate from its industrial era tools and methodologies into the information age. The endstate is to deliver a device agnostic, data driven, and dynamic human capital management solution that meets the evolving needs of the Marine Corps' talent-based work force.



















# PM LI2S-MC Operational View 1





The guiding principle of PM LI2S-MC is to provide the USMC with the necessary LOG-IT capabilities to combat peer competitors worldwide, particularly in the challenging tactical environments characterized by Denied, Degraded, Intermittent, and Low-bandwidth conditions. The PM LI2S-MC program portfolio comprises an integrated suite of logistics capabilities that offer a centralized access point for all logistics needs, ensuring optimum performance and preparedness for USMC logistics operations across the globe.

TDM-Catalyst/Pubs: Provisioning, Cataloging, Pubs, Unit Libraries
GCSS-MC: Logistics Chain / Supply & Maintenance
CLC2S: Request and Supply Management, Readiness Dashboards
TCPT: Planning, Tracking, and Execution of Transportation Missions
STRATIS: Intermediate Level Supply Warehouse Management
Logistics Data Services: Data Analytics & Logistics Forecasting
Telemetry: Real-Time Visibility and Accountability of Assets

Unclassified





## MLB Strategic Initiatives



- Prize challenges: Using industry prize challenges on Challenge.gov to boost business partnerships and spark innovation
- Artificial Intelligence: Ongoing AI initiatives ranging from process automation to learning content generation
  - MITSM: C3.ai updating M&RA enlisted and officer staffing goal models (SGM)
  - RRL: Surface Training Advanced Virtual Environment (STAVE) and Navy AI for Training, Instruction, and Comprehensive Analytic Learning (NAUTICAL) for Instructional Systems Design
- Model Based Systems Engineering (MBSE):
   Implementing MBSE standards, tools, processes aligned to improve efficiency and accuracy using system models instead of a traditional document-based approach



# MLB Strategic Initiatives



- Lean Agile Center of Excellence: Coaching portfolios to apply agile approaches in consistent, customized ways
- Organizational Change Management (OCM):
   Developing overarching OCM strategy and strategic communication plan that aligns people, processes and technology with MLB strategic objectives
- Risk mitigation: Independent technical and programmatic evaluations of portfolios to expose risk, issues, and opportunities

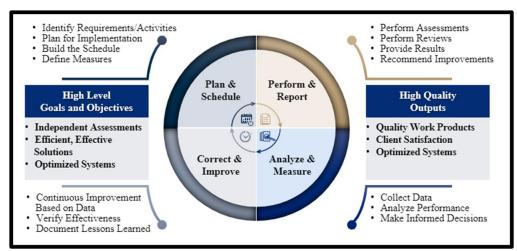


# Independent Verification and Validation



### Independent Process Risk Assessments

- Adopting continuous improvement to achieve better results
  - Conducting Risk Assessments by an independent team
  - Evaluating portfolios and individual programs
- Uncovering common threads across MLB portfolios for process improvement including:
  - Standardization of processes
  - Collaboration and communication with sponsors
  - Governance / decision-making
  - Vendor management
  - Metrics
  - Resources/tools





### Lean Agile Center of Excellence



 Addressing common threads from assessments

 Capitalizing on MLB best practices by standardizing processes while maintaining portfolio uniqueness

 Coaching portfolios to apply agile approaches in consistent, customized ways

Including sponsor/customer organizations to be more interactive by better defining Roles and Responsibilities and offering coaching to enable understanding of the R&Rs





### **Lessons Learned**



- Business Process Re-engineering
- Change Management
- Architecture



# **Questions?**

### **STAY CONNECTED**



