



Shared Services Forum

March 13, 2025

Virtual Format

Agenda

- 10:00** **Welcome**
Joe Mitchell, Director of Strategic Initiatives and International Programs, NAPA
Bradley Kistler, SSLC Board representative and Partner, Federal HR and Talent Transformation, IBM Consulting
- 10:05** **The Walmart HR Shared Services Story**
Boris Shibayama, Global HR Shared Services Executive, Walmart
- 10:50** **International Cooperative Administrative Support Services (ICASS)**
Danial Gauth, Deputy Director, ICASS Service Center, Department of State
- 11:30** **FM QSMO Update**
Bena Kluegel and **Steve Nulter**, Financial Management Quality Services Management Office, Bureau of the Fiscal Service, Department of the Treasury
- 12:00** **Close and Adjourn**