

# Driving Government Efficiency: Delivering Measurable Results

## March 5, 2026

### FINAL AGENDA

Total CPE: 7.0\*

Time	Session	Speakers
7:30 am – 8:30 am	Registration and Networking	Registration, badging and continental breakfast
8:30 am – 9:00 am	Call to Action – Opening Remarks	<b>Conference Co-conveners:</b> AGA; Citizens Against Government Waste (CAGW); Data Foundation; Trachtenberg School of Public Policy and Public Administration, George Washington University; College of Business, Innovation, Leadership and Technology, Marymount University; National Academy of Public Administration (NAPA); Senior Executives Association (SEA); and Shared Services Leadership Coalition (SSLC).
9:00 am – 9:30 am	T101: Executive Branch Fireside Chat	<ul style="list-style-type: none"> <li>• <b>Eric Ueland</b> – Deputy Director for Management, Office of Management and Budget</li> <li>• <b>Francis Rose</b> – host of Fed Gov Today</li> </ul> CPE: .5 Field of Study: Management Services
9:30 am – 10:00 am	T102: Operationalizing the President’s Management Agenda: Recommendations from Government Efficiency Roundtable	<b>SPEAKERS:</b> <ul style="list-style-type: none"> <li>• <b>Dave Lebryk</b> – former Fiscal Assistant Secretary, Department of Treasury</li> <li>• <b>David Walker</b> – former Comptroller General of the United States</li> </ul> <b>MODERATOR: Robert Shea</b> – CEO, GovNavigators CPE: .5 Field of Study: Accounting - Governmental
10:00 am – 10:15 am	Coffee Break	Mingle in Solutions Hall
10:15 am – 11:05 am	T103: Agency Perspectives on Efficiency	<b>SPEAKERS:</b> <ul style="list-style-type: none"> <li>• <b>Mike Faulkender</b> – former Deputy Secretary, Department of Treasury</li> <li>• <b>David Castillo</b> – Chief Financial Officer, Department of Labor</li> <li>• <b>Scott Kupor</b> – Director, Office of Personnel Management</li> </ul> <b>MODERATOR: David Spinale</b> – Senior Vice President for Operations, YRCI CPE: 1 Field of Study: Management Services
11:05 am – 11:55 pm	T104: Unmasking Federal Fraud: Strategies, Safeguards and Solutions	<b>SPEAKERS:</b> <ul style="list-style-type: none"> <li>• <b>Nikki Clowers</b> – Chief Operating Officer, GAO</li> <li>• <b>Ken Dieffenbach</b> – Executive Director, Pandemic Response Accountability Committee</li> </ul> <b>MODERATOR: Ben Wallace</b> – Founder, Allocore CPE: 1 Field of Study: Auditing - Governmental
11:55 am - 12:20 pm	Lunch and Networking	Boxed Lunch in Solutions Hall
12:20 pm – 12:55 pm	T105: Congressional Voice Fireside Chat	<b>SPEAKERS:</b> <ul style="list-style-type: none"> <li>• <b>Representative Pete Sessions</b> – Chairman, Subcommittee on Government Operations, House Oversight and Government Reform Committee</li> </ul> <b>MODERATOR: Tom Schatz</b> – President, Citizens Against Government Waste CPE: .5 Field of Study: Accounting - Governmental

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1:00 pm – 1:50 pm	<b>T106: New Initiatives Driving Results</b>	<p><b>SPEAKERS:</b></p> <ul style="list-style-type: none"> <li>• <b>Lauren Concklin</b> – Go.Gov Director, GSA</li> <li>• <b>Gus Chiarello</b> – Assistant Secretary for Financial Resources, HHS</li> <li>• <b>Jamie Krauk</b> – Director, Office of the Executive Secretariat, NASA</li> </ul> <p><b>MODERATOR: Kerry Canfield</b> – Vice President, CGI</p> <p>CPE: 1 Field of Study: Management Services</p>
1:00 pm – 1:50 pm	<b>T107: Success Stories from Beyond Federal</b>	<p><b>SPEAKERS:</b></p> <ul style="list-style-type: none"> <li>• <b>Dale Richardson</b> – Chief Operating Officer, Texas Department of Information Resources</li> <li>• <b>Marci Rautio</b> – Deputy Director, Field Operations Indiana State Personnel Department</li> <li>• <b>Clark Mercer</b> – Metropolitan Washington Council of Governments</li> </ul> <p><b>MODERATOR: Parker Hine</b> – Senior Manager, AWS Strategic Pursuits, Amazon Web Services</p> <p>CPE: 1 Field of Study: Management Services</p>
1:00 pm – 1:50 pm	<b>T108: Partnership as Innovation: Aligning People, Technology, and Policy to Reimagine the Federal Workforce</b>	<p><b>SPEAKERS:</b></p> <ul style="list-style-type: none"> <li>• <b>Steve Sanford</b> – Managing Director, Strategic Planning and External Liaison, GAO</li> <li>• <b>Gabe Menchaca</b> – Niskanen Center, State Capacity Initiative</li> </ul> <p><b>MODERATOR: Melissa Wojciak</b> – Vice President, Monster Government Services</p> <p>CPE: 1 Field of Study: Management Services</p>
1:50 pm – 2:10pm	<b>Coffee Break</b>	Mingle in Solutions Hall
2:10 pm – 3:00 pm	<b>T109: State of the Union: Federal Shared Service Providers</b>	<p><b>SPEAKERS:</b></p> <ul style="list-style-type: none"> <li>• <b>Michael Jackson</b> – Director USDA National Finance Center</li> <li>• <b>Steven Brand</b> – Director, Interior Business Center</li> <li>• <b>Jonathan Witter</b> – Director, Defense Finance and Accounting Service</li> </ul> <p><b>MODERATOR: Mark Vineyard</b> – Partner, EY</p> <p>CPE: 1 Field of Study: Accounting - Governmental</p>
2:10 pm – 3:00 pm	<b>T110: Next Frontier for Shared Services – Lessons from Private Sector Leaders to Deliver on Mission</b>	<p><b>SPEAKERS:</b></p> <ul style="list-style-type: none"> <li>• <b>Kelvin McLaurin</b> – Transformation Executive and Former Global Business Services/Shared Services Leader at CVS and McDonalds</li> <li>• <b>Kathleen Terjesen</b> – Former Head of Global Business Services/ Multi-functional Shared Services at Bose Corporation, Head of GBS and Business Optimization at Solventum</li> <li>• <b>Aprajita Rathore</b> – Enterprise Services Transformation/Shared Services Leader, Deloitte</li> </ul> <p><b>MODERATOR: Tom Muir</b> – Specialist Executive, Deloitte, and Former Federal Shared Services Senior Executive</p> <p>CPE: 1 Field of Study: Information Technology – Technical</p>

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2:10 pm – 3:00 pm	<b>T111: Updates from the QSMOs</b>	<p><b>SPEAKERS:</b></p> <ul style="list-style-type: none"> <li>• <b>Andrea Sampanis</b> – Director, Grants Quality Service Management Office</li> <li>• <b>Jason Parman</b> – Principal Deputy Associate Director, HR Solutions, OPM</li> <li>• <b>Rob Wurhman</b> – Office of Shared Solutions and Performance Improvement, GSA</li> </ul> <p><b>MODERATOR: Pat Bennett</b> – Group Vice President, UKG Public Sector</p> <p>CPE: 1 Field of Study: Accounting - Governmental</p>
3:05 pm – 3:55 pm	<b>T112: Harnessing the Power of Data for Consolidated Services</b>	<p><b>SPEAKERS:</b></p> <ul style="list-style-type: none"> <li>• <b>Amanda Cash</b> – Senior Director for Data Policy, Data Foundation</li> <li>• <b>Sterling Thomas</b> – Chief Scientist, Science, Technology Assessment and Analytics, GAO</li> <li>• <b>Kshemendra Paul</b> – NAPA Fellow</li> </ul> <p><b>MODERATOR: Duncan McCaskill</b> – Vice President, Maximus</p> <p>CPE: 1 Field of Study: Information Technology – Technical</p>
3:05 pm – 3:55 pm	<b>T113: Key Pillars for Government Reform: An Interactive Discussion on Innovation and the Future</b> <a href="https://www.businessofgovernment.org/report/five-pillars-effective-government">https://www.businessofgovernment.org/report/five-pillars-effective-government</a>	<p><b>SPEAKERS:</b></p> <ul style="list-style-type: none"> <li>• <b>Margie Graves</b> – Senior Fellow, IBM Center for the Business of Government and former Deputy CIO for DHS and Deputy Federal CIO, OMB</li> <li>• <b>Dustin Brown</b> – Acting Staff Director, Social Security Advisory Board and former Deputy Associate Director for Management, OMB</li> <li>• <b>James-Christian Blockwood</b> – President and CEO, National Academy of Public Administration</li> </ul> <p><b>MODERATOR: Dan Chenok</b> – Executive Director, IBM Center for the Business of Government</p> <p>CPE: 1 Field of Study: Business Management and Organization</p>
4:00 – 4:30	<b>T114: Acquisition Overhaul</b>	<p><b>SPEAKER:</b></p> <p><b>Larry Allen</b> – Associate Administrator, Office of Government-wide Policy, GSA</p> <p><b>MODERATOR: Gretchen McCracken</b> – CEO and Managing Partner, Golden Key Group</p> <p>CPE: .5 Field of Study: Management Services</p>
4:30 pm - 4:45 pm	<b>Remarks from the Hill</b>	<p><b>SPEAKER:</b></p> <p><b>Senator Maggie Hassan</b> – Ranking Member, Joint Economic Committee</p>
4:45 pm – 5:00 pm	<b>Closing Remarks</b>	<p><b>Steve Goodrich</b> – Chairman of the Board of Directors, Shared Services Leadership Coalition (confirmed)</p>
5:00 pm -6:30 pm	<b>Networking/Happy Hour</b>	<p><b>Tonic At Quigley’s, 2036 G St NW.</b> Directions: Exit the University Student Center thru the main entrance on 21st Street. Take a right and walk one block to Tonic at Quigley’s on the corner across the street at G St NW.</p>

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