



Shared Services Forum

January 8, 2026

Virtual Format

Agenda

- 10:00** **Welcome**
Joe Mitchell, Vice President for Strategy and International Programs, National Academy of Public Administration
Dan Chenok, SEA Board and Executive Director, IBM Center for the Business of Government
Gretchen McCracken, Vice Chair, SSLC Board of Directors, and CEO & Managing Partner, Golden Key Group
- 10:05** **Agenda and Objectives for the Day**
Gretchen McCracken, Host and Moderator for Today's Program
- 10:10** **Panel Discussion: *AI: An inflection Point for Shared Services and Agency Operations***
Taka Ariga, former Chief AI Officer and Chief Data Officer, US Office of Personnel Management (OPM)
Sarah Moffat, Senior Advisor, Innovation and Change Strategy, NASA
Stephen Sanford Managing Director, Strategic Planning and External Liaison, US Government Accountability Office (GAO)
Melissa Wojciak, SSLC Board Member and Vice President, Monster Government Solutions
Samuel Wong, Deputy Director, Innovation Hub, VITAL Shared Services, Ministry of Finance, Government of Singapore
Moderator: Josh Shapiro, Vice President, Ascella Technologies
- 11:00** **Close and Adjourn**