



Shared Services Forum

February 12, 2026

Virtual Format

Agenda

- 10:30** **Welcome**
Joe Mitchell, Vice President for Strategy and International Programs, National Academy of Public Administration
Michelle Sutter, SEA Board of Directors
Kerry Canfield, SSLC Board Member and Vice President, CGI Federal
- 10:35** **Agenda and Objectives for the Day**
Kerry Canfield, Host and Moderator for Today's Program
- 10:40** **FM QSMO Update**
Bena Kluegel and **Steve Nulter**, Financial Management Quality Services Management Office, Bureau of Fiscal Service, Department of the Treasury
- 11:10** **Karen Koch**, Vice President for Process Excellence and Automation, Cencora
- 12:00** **Close and Adjourn**