Shared Services Forum
October 8, 2026
Virtual Format

Agenda

10:00 **Welcome**
Dr. Michelle Sutter, Executive Director, Senior Executives Association (SEA)
Lou Heinzer, SSLC Board of Directors and Partner, KPMG Consulting

10:05 **Agenda and Objectives for the Day**
Lou Heinzer, Host and Moderator

10:10 **Business Transformation in Multi-Campus, Higher Ed Environments**
Calvin Turner, Vice President of Systemwide Shared Services, University of California
Michael Eismeier, Associate Vice Chancellor and CIO, University System of Maryland

11:00 ***Servant Leadership: Solutions for Growing Leaders***
Jim Manzelmann, SSLC Advisory Board member and author, *Servant Leadership, Solutions for Growing Leaders*

11:30 **Close and Adjourn**